



City of Austin
Small & Minority Business Resources Department
Vendor Survey

1.) Please indicate which factors, if any, contributed to your firm’s decision to not renew your MBE/WBE/DBE Certification. Please check all that apply.

- Personal Net Worth (PNW) requirement
- Amount of required documentation (Please explain below)
- Privacy Concerns
- I no longer qualify because of:
 - Ownership change
 - Exceed PNW requirement
 - Not a small business/exceed business size standards
- Program is not useful to my business (Please explain below)
- Concerns about online Vendor Self-Service System (VSS)
- Not aware that certification was lapsed

Provide Company Name and Contact Information:

- Not aware that I was not certified

Provide Company Name and Contact Information:

2.) Please provide additional comments below.

3.) Do you wish to speak to a Certification Counselor? Yes ___ No ___

If yes, please provide Contact Information:

Return to:

City of Austin SMBR, Certification Office
P.O. Box 1088
Austin, TX 78767
FAX: 512-974-7609

THANK YOU FOR YOUR FEEDBACK!!