



City of Austin

CTM

Communications & Technology Management

Information Technology Opportunities



Types of Technology Procurement

- **Hardware**
- **Software-Commercial Off the Shelf (COTS)**
- **Hardware Maintenance**
- **Software Maintenance**
- **IT Services**
- **Radio Equipment**



Hardware Procurement

- **Meets COA Technical Environment**
- **Meets Software Specifications Required by the Vendor**
- **Purchased through the Department of Information Resources Contract**



Software (COTS)

- **Based on Technical Requirements**
- **Based on Functional Requirements**
- **Meets COA Technical Environment**
- **Purchased through the Department of Information Resources Contract**
- **RFP Response**
- **Vendor Held Accountable for Successful Outcome for Performance & Reliability**



Types of IT Services

- **Engineering Services**
 - Civil Engineering for preparing tower sites
 - Tower and antenna construction drawings

- **Technical Consulting**
 - Vendor Support for Hardware & Maintenance
 - Technical Assessments & Recommendations

- **Software Modifications**

- **Surveying Services, GPS**



Future Forecast

- **Project Portfolio Management**
 - Catalog, Quantify and Manage project efforts
 - Provide built in governance processes
- **IT Applications Portfolio Management**
 - Provides Portfolio of application assets
 - Provide visibility into the enterprise
- **Enterprise Architecture**
 - Map of the enterprise to help understand structure and how it works
 - Route planner for business and technology change



Future Forecast

- **IT Governance**

- **Consists of the leadership and organizational structures and processes that ensure that the organization's IT sustains and extends the organizations strategies and objectives**



Next Steps

- **Prioritization of Projects based on city's business strategies and initiatives**
- **Resource Allocations based on approved projects**



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Questions?

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